Important CU Access Notice

CU Access -
Education First Credit Union’s 24-hour audio banking system will be updated with new features on **February 17, 2015**!

QUICK TIPS

- Press 1* for the Help Menu
- Press 3* to return to the Main Menu
- Press the * key to return to the previous menu
- Press the # key to repeat an option
- Press 0 to speak with a Member Service Representative
- Dollar amounts are entered by using * for the decimal. For example $10.00 will be entered as 10*00
- To end your CU Access call, Press 7* or simply hang up.
Account Balance

**Account Balance Menu**
1. Checking Account
2. Savings Accounts
3. Club Accounts
4. Loan Accounts

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Share or Loan Withdrawals

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Account History

**Account History Menu**
1. Checking Account
2. Savings Accounts
3. Club Accounts
4. Loan Accounts

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Report an ATM or Debit Card Lost or Stolen

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Locations and Hours

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Transfer Funds or Make a Payment

**Funds Transfer Menu**
1. Transfer Funds
   1. Transfer Immediately
   2. Schedule Transfer
2. Payments
   1. Make Payments Immediately
   2. Schedule Payments
3. Hear Existing Scheduled Transfer
4. Delete An Existing Transfer

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Account Management

**Account Management Menu**
1. Change PIN
2. Future Dated Transactions

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Stop Payment Activities

**Stop Payment Menu**
1. Stop A Payment
2. Stop Payment Inquiry