

New Visa Credit Card – FAQs

When will my new Visa Credit Card Arrive?

You should have by now received your new Visa Credit Card.

When can I activate my new Visa Credit Card?

You can activate your new card now.

When can I begin using my new Visa Credit Card?

Your new card should be used now.

When can I no longer use my current Visa Credit Card?

Your old Visa Credit Card can no longer be used effective February 17, 2018.

Is there a new payment mailing address?

Yes, the new payment mailing address is: PO Box 37603, Philadelphia, PA 19101-0603. When you receive your new card you will need to update your Online Bill Pay if necessary.

What if I have recurring transactions charged to my visa credit card?

You will have a new Visa Credit Card number. Please make sure to update those payments with your new Visa Credit Card Number. For example: gym memberships, Netflix, cell phone.

How Do I access my Visa Credit Card information online?

*You can access your Visa Credit Card Account information by signing into Home Banking at www.educu.org, and choosing “**Visa Platinum Card**” from the menu (this is the only online option for accessing your card information. If you need assistance with Home Banking please contact us).*