

**Education First Credit Union
New Mobile & Home Banking—
Coming February 10, 2020**



FAQs:

Will my login and password change?

No, your login and password will stay the same.

Will I need to download a new app for mobile banking?

Yes, beginning on February 10, 2020 you will need to download a new app for mobile banking.

When will the new app be available for download?

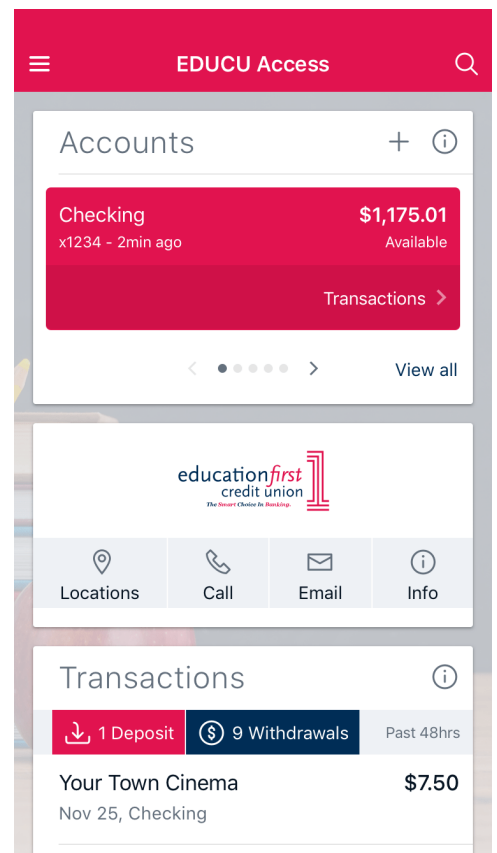
Beginning Feb. 10, 2020

App Name: **EDUCU Access**



In addition to these current features:

- *View Balances*
- *Pay Bills*
- *Transfer Funds*
- *Configurable Dashboard*
- *Convenient and Secure Access*



You will notice these changes with our new mobile and home banking:

- ***View Check Images*** – View check images from in branch, or ATM
- ***Member Transfers*** – Transfer funds to another member of the credit union
- ***Alert Messages*** – For low-balances, deposits, and payments
- ***Card Controls*** – Quickly suspend a card or report it lost/stolen
- ***Transaction Details*** – Add tags, notes, and images to give transactions more context